



# Points of View of Oncology Unit Medical Attendant Directors on Missed Nursing Care: A Subjective Report

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## Abstract

**Objective:** The main objective of this study was to explore factors affecting missed nursing care in oncology units from the perspective of nurse managers.

**Methods:** Twenty medical caretaker chiefs working at oncology units of reference showing clinics in Iran took part in this review. Information was gathered through individual up close and personal and telephonic meetings utilizing a meeting guide. Center gatherings were likewise led. Information were broke down utilizing regular substance examination.

**Conclusions:** Nurture chiefs ought to decrease the impacts of nursing staff deficiencies and expanded jobs as well as giving materials and hardware. They need to appropriate experienced staff as indicated by the kind of ward or patients' necessities. Nurture directors ought to establish an ideal climate for detailing missed nursing care by having an open relationship with medical caretakers by educating and underlining nursing practice. Besides, utilizing a nonpunitive administrative methodology and limiting the utilization of an unconcerned administration style can be useful.

**Keywords:** Content analysis, Iranian nurses managers, Missed nursing care, Oncology, and Qualitative study

## INTRODUCTION

Given the enormous quantities of patients determined to have and treated for disease every year, the poison levels related with malignant growth treatments, and the significant expenses related with therapy, top notch malignant growth care is presently a common need for policymakers, establishments, suppliers, and patients (Bittner NP, 2009). Oncology unit attendants assume a basic part in the conveyance of care to hospitalized patients with disease. The nature of care for disease patients has gotten critical consideration from a different exhibit of stakeholders. Despite nurture directors' endeavours to give great medical services the executives, worries about

persistent wellbeing and nature of care remain (Kalisch BJ, 2012). A key component influencing the nature of care is missed nursing care. Missed nursing care is characterized as excluding or postponing the entire or a piece of required care for patients (Graneheim UH, 2004). The issue of missed nursing care is of specific significance in oncology units as malignant growth patients, and the people who have low degrees of resistance because of chemotherapy and comparable medicines are for the most part hospitalized there. In this way, missed nursing care in such units might bring about high death rates. Since nurture directors have a significant job as impact of the multidisciplinary group, they are in a critical situation to guarantee that nursing mediations are carried out really. Powerful execution of

these intercessions will determine missed nursing care and in this manner give an ideal climate to patients (Zarea K, 2009). Administrators ought to be educated about missed nursing care in the units they make due. Besides, they assume a significant part in fostering the nature of care managed to hospitalized patients with malignant growth as well as being fundamental chiefs. In this manner, the inquiry is: what is the impression of oncology unit nurture supervisors with respect to the variables influencing missed nursing care? As per the most recent reports, in 2008, there were 90,026 attendants working in Iranian medical care settings; 54,026 in everyday legislative clinics; around 12,000 in military emergency clinics; 12,000 in federal retirement aide clinics; 6000 in confidential clinics; and 6000 in prehospital crisis clinical benefits. Just 1000 medical caretakers work in oncology units. Right now, Iran is confronting nursing staff deficiencies, particularly in oncology wards where it is assessed that the need is multiple times more noteworthy than the on-going number of medical caretakers working in these units (Rafii F, 2007). Most of medical caretakers and attendant associates working in clinical focuses hold Four year education in science in Nursing (BNS) degrees. Be that as it may, the vast majority of the administrative positions are filled by medical caretakers holding a graduate degree. These medical attendants are normally head attendants, instructive bosses, clinical bosses, disease control bosses, and head nursing administrators. Iranian medical caretakers face a few unwanted circumstances, like low societal position, low pay, high jobs, irrational working movements, really focusing on numerous patients, as well as administrative issues like an apparent absence of administrative help. These elements constantly impact the exhibition of attendants' essential obligations, including far reaching care of patients and giving patient solace and security explicitly in oncology units, which out and out bring about turnover goals, nursing mistakes, and missed nursing care. Missed nursing care is among the variables that influence both the patient and the attendant her/himself. It might impact the patient's security, fulfilment, and hospitalization period as well as the inspiration, work fulfilment, non-appearance, and solicitations to change wards among nurses. Despite the troublesome results of missed nursing care, this subject has not gotten the vital consideration from either nursing directors or the medical services framework all in all. The presence of various clinical settings, the powerlessness to anticipate occurrences in such settings, the Iranian setting, and the requirement for further developed medical care programs in Iran requires research on this point (Nayeri ND, 2015). Accordingly, the current review meant to decide factors influencing missed nursing care in oncology units according to the point of view of medical attendant supervisors.

## METHODS

### Design

This was an inductive subjective substance examination

study. Content investigation included summing up, depicting, and deciphering information (Hashemi F, 2012). Content examination is additionally valuable for deciding the principal subjects from the text and surveying individual encounters and perspectives toward specific issues.

**Samples:** Members were chosen involving deliberate examining with a greatest variety in testing, which incorporates choosing members as per age, orientation, work insight, schooling level, and position. We selected members from all nursing the executives levels, including boss attendant chiefs, managers, and head attendants, to assess missed nursing care in oncology units (Attree M, 2007). Incorporation rules were as per the following: members ought to be nurture supervisors with a BSN and no less than a year's administrative encounter who are utilized on a full-time premise.

### Data collection

Information assortment and investigations continued simultaneously until information immersion was accomplished. Information was gathered through sound recorded eye to eye interviews utilizing a meeting guide and testing questions. Analysts went to the oncology units of emergency clinics, presented themselves, and introduced the objective of this review. After they acquired authorization from the emergency clinic administrator in regards to the overall setting of the meetings, they conversed with the nursing chiefs (Maslovitz S, 2007). Analysts acquired the phone quantities of members to decide whether there were any centre gathering severances. Specialists basically talked with boss medical caretaker supervisors to choose a reasonable member. Interviews started with general inquiries and advanced to additional point by point questions in light of members' reactions. Starting inquiries were as per the following: "What is your take on missed nursing care in oncology units?" and "As a medical attendant supervisor, what elements are engaged with missed care for hospitalized patients with disease. A sum of twenty meetings were directed each interview went on for roughly 20-35 min. A resulting telephonic meeting of 10-20 min was directed with every member to enhance classifications that arose during information investigation. As spotlight bunches empowered a conversation on questioned issues that arose during interviews, two center gatherings were led. Bunches comprised of 3-4 medical attendant chiefs from two unique administration levels from various clinics (Vaismoradi M, 2014). One center gathering was led for the top directors like bosses and boss attendants, while the other was for head attendants who have had individual involvement in the peculiarity of missed care.

## DISCUSSION

Members in this study characterized missed nursing care as an erratic disposal of care, expanded postpones in offering medical care administrations, and incapable compensatory

measures against missed care. In a concentrate by Kalisch, missed care was characterized as the oversight or postpone in any piece of nursing care required by the patient nonetheless, the unsalvageable state of missed care was not referenced. This error might be owing to variables, for example, social contrasts between the two review populaces, contrasts in the kinds of offices, varieties in labor force preparing, and other efficient and non-systematic factors that vary between Iran's oncology nursing field and that of different nations. Sochalski characterized erratic end of care as a proportioned nursing care, alluding to the medical attendants' arrangement of care just when required by patients.<sup>16</sup> Hence, the meanings of missed nursing care instituted by Kalisch and Sochalski cross-over somewhat. As per members, the inability to incorporate a consideration situated demeanour assumes a significant part in missed care. Inability to take care of patients' requirements, evasion of essential consideration related administrations, erratic prioritization of care administrations, fantasizing, and an absence of responsibility toward patients and frameworks are the result of a noncoding mentality toward patient consideration. Standardization of a consideration situated mentality is fundamental to work on the nature of nursing care.

## CONCLUSION

Nurture administrators can utilize the discoveries of the current review to recognize factors influencing missed nursing care in emergency clinics and go to lengths to check them. Our outcomes showed that nurture supervisors ought to invest more energy to decrease the tension brought about by oncology staff deficiencies and high responsibilities to diminish and forestall missed nursing care for hospitalized patients with disease. This can be accomplished through labor force dispersion in wards as per the responsibility and experience of medical attendants. Oncology nurture administrators can diminish the chance of missed nursing care in units that require unique consideration or have large quantities of patients by abstaining from utilizing nursing

understudies in these units. Giving the vital materials and gear can likewise be compelling in diminishing the frequency of missed nursing care. Likewise, nurture directors can diminish the chance of missed nursing care by instructing attendants about the nursing system and underscoring its significance.

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